

# MXC550 User Manual

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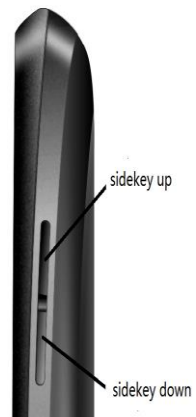
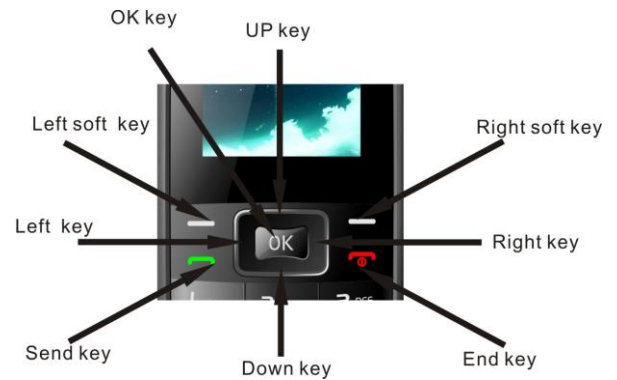
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## Introduction

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### Overview

Power ON/OFF button  
OK button  
Up button  
Down button  
Left button  
Right button  
Right soft button  
Left soft button  
Send button  
End button  
Charger jack  
3.5mm audio jack  
Speaker  
Earpiece



### Box contents

Please check the box includes the following components. If there are any items missing please contact your supplier.

- Battery
- Power adaptor
- User Guide
- Battery Cover

## Buttons Functions

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### Power ON/OFF button

- When the phone is OFF, press to turn ON the phone.
- When the phone is ON and the screen is unlocked, press to turn OFF the phone display

### Volume Up button

- During an active call, press to increase the volume on the earpiece
- When not in call, press to increase the ringer volume
- While watching videos or listening to the FM radio, press to increase the volume.

### **Volume Down button**

- During an active call, press to decrease the volume on the earpiece
- When not in call, press to decrease the ringer volume
- While watching videos or listening to the FM radio, press to decrease the volume.

### **Menu button**

- Touch the **Menu** icon to access all the applications in the phone...

### **Back button**

- Tap to revert to the previous screen or to go back to the Home Screen

## **Getting Started**

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### **Installing the battery**

Your phone comes with a rechargeable Lithium-ion polymer or Lithium-ion battery and is designed to use only manufacturer-specified original batteries and accessories. Battery performance depends on many factors, including network configuration, signal strength, the temperature of the environment in which you operate your phone, the features and/or settings you select and use, items attached to connecting ports, your voice, data, and other program usage patterns.



### **Charging the battery**

Only use the approved power adaptor provided with your device to charge your phone.

#### **Charging the battery with the Power Adaptor**

1. Install the battery correctly in the phone.
2. Connect the charger into the charger jack on the phone.
4. Connect the charger to a standard, non-overloaded, AC wall outlet.
5. When charging is complete, unplug the charger from the AC wall outlet and disconnect the cable from the phone.

### Powering ON/OFF

Ensure the battery has been inserted correctly into your phone before attempting to Power ON.

Press and hold the **End** button for 3 seconds to power ON/OFF your phone.

## Making Phone Calls-----4

### Making a call using the keypad

1. In Standby mode, input the contact number on the keypad.
2. Press the **Send** button to make a call.
3. Press the End button to terminate a call.

### Making a call from Contacts

1. In Standby mode, press **Left Soft key** to access the Menu
2. Use the Up and Down button to select **Phone book** and to scroll through the Contact List
3. Choose your contact and press the **Send** button to make the call.

### Answering a call

When there is an incoming call, the phone will display the information on the screen.

Press the **Send** Key to answer the call.

Press the **End** Key to terminate or reject the call.

### Adjusting the volume

In an active call press the **Up/ Down Key** on the side-key button to increase or decrease the volume.

## Messages-----4

### SMS Settings

In the Standby Mode, press the Left Soft Key to access the Main Menu.

Enter through **Messages > SMS > Message setting** to access the submenu,

**Send options > Save Sent Messages:** Enables you to save your sent messages

### MMS Settings.

In the Standby Mode, press the Left Soft Key to access the Main Menu.

Enter through **Messages > MMS > Message Settings > APN** to access the submenu

### Composing a MMS

1. Press the **Menu** button > **Messages > MMS > Create**
2. Enter the message in the **Type to compose** box.
3. Enter a contact number or select the desired recipient from the Contact List.
4. Touch the **Send** icon to send the MMS.

### Composing a SMS

1. Press the **Menu** button > **Messages > SMS > New message**
2. Press the **OK** button > **Advanced** to display a list of options.
3. Attach the desired file and enter the message in the **Type to compose** box.
4. Enter a contact number or select the desired recipient from the Contact List.
5. Touch the **Send** icon to send the SMS message.

### **Save the information as a Draft**

When composing a message, the MMS or SMS can be saved to the Draft box by pressing the **Return/Back** button.

To edit the message, touch the **Messaging** icon on the Home Screen and select the draft message to edit the information and then touch **Send** icon to complete the process.

### **Reading and replying to a message**

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the new message icon in the Notification Bar when you receive a new text or multimedia message.

### **Changing the notification for a new text and multimedia message.**

Press the **Menu** button > **File manager** > **Music** > **Ringtones** and assign a tone for the incoming message notification.

The text messaging and multimedia messaging with contact details will be concatenated into a Message Conversation Cluster. Series of text or multimedia messaging allows you to view the messages which are sent and received by you and your contacts on the screen. SMS conversations will be listed in the order of the time they are received: The latest messages will be on the top of the conversation list.

### **Forwarding Messages**

1. Go to the **main menu** > **Messages** and select the message you want to forward.
2. Go to the message options menu select **Forward** and put the contact details of the recipient.

### **Deleting Text Messages**

1. On the **Main Menu** Screen touch the **Messages** icon and choose the message to delete.
2. Go to **Options** > Select **Delete**.

### **Message setting**

Go to the **Main Menu** select **Messages** > **Setting** to access the settings submenu.

#### **1. SMS settings**

Enables you to change SMSC Address, Validity Period, and Message type. Select if you want Delivery Report, Reply Path, your Preferred Connection and a Voicemail Server.

**Save Sent Messages:** You have the option to save your sent messages.

#### **2. MMS settings**

**APN Setting:** Your APN is set automatically.

**Common Settings:** Enables you to change your Compose, Sending and Retrieval Settings

**Service Message**

**Enable Push**

**Enable Service**

## Settings menu

Go to the **Main Menu > Settings** to access the submenu to display the list of options to change your phone settings

### Profile

1. In Standby mode press **Left Soft Key** to access the main menu.
2. Use **Up/Down key** to go to **Profile**
3. Select one of the following profiles: **General, Silent, Meeting, Outdoor, My style**
4. Edit the following fields to change each profile settings:

**Alert Type:** Allows you to set Vibrate only or Vibrate and Ring.

**Ring Type:** Allows you to set Repeat, Ascending or Beep Once.

**Ringtone Volume:** Increase or decrease the volume for the incoming ringtone.

**Message Volume:** Increase or decrease the volume for the message tone.

**Keypad Tone:** Allows you to select a Click or Tone when a key is pressed.

**Keypad Volume:** Increase or decrease the volume when a key is pressed.

**Power ON Tone:** Allows you to select a Power ON tone.

**Power OFF Tone:** Allows you to select a Power OFF tone.

**System Alert:** Enables or disables the System Alert Tones.

## Phone Settings

1. In Standby mode press **Left Soft Key** to access the main menu.
2. Use the **Up/Down key** to select **Settings > Phone Settings**.
3. Edit the following to set your phone settings:

**Language:** Set the language on your phone. English will be the default language pre/set on the phone.

**Memory status:** Allows you to check the memory status

**Shortcut:** Allows you to assign different functions for the Navigation key. Once the settings are saved the instructions in this manual will change.

**Airplane Mode:** Allows you to select Normal or Airplane Mode, if Airplane mode is selected, no network service will be available.

**Phone infor:** Allows you to check your phone software version, MEID number.

### Display

Enables you to set the brightness of the screen and associated screen backlight delay as well as select your wallpaper and the Power ON/OFF animation.

### Time & Date

Allows you to set your local time, Time and date and format to be displayed.

### Call settings

Allows you to set voice calls, plus other features such as voicemail, call barring, waiting and forwarding.

### Security settings

## LBS settings

Turning location on will allow the network to detect your position using GPS technology, which will enable the use of location-based services that provide precise location . Turning location off will disable the GPS capability of your phone for all purposes except 911, but will not hide your approximate location based on the cell site serving your call and, thus, will not disable all location based services. GPS support for Enhanced 911 service is not available in all areas.

In the Standby mode press the **Left Soft key** to access the main **Menu > Settings > LBS settings**

## TTY settings Text Telephones (TTY)

Deaf phone, the phone supports the insertion of special equipment to send and receive text, network support.

In addition to the deaf mode, it also supports hear only (HCO) and speak only (VCO) modes

TTY off: Turn off Deaf model

TTY on: Turn on Deaf model

TTY on + talk: Turn on Deaf model speak only

TTY on + hear :Turn on Deaf model hear only

In the Standby mode press the **Left Soft key** to access the main **Menu > Settings > TTY settings**

## Using a keypad lock to protect your phone

### Auto keypad lock

Locking the keypad can prevent you to make accidental calls when the phone is in a bag, purse or pocket.

1. Go to **Menu > Settings > Security Settings**.
2. Select **Auto Keypad Lock** and set the time for the keypad to lock automatically when this is unlocked.

## Bluetooth

1. In Standby mode press **Left Soft Key** to access the main menu.
2. Use the **Up/Down key** to select **Tools > Bluetooth**.
- 3 . Edit the following fields to change your settings:

**Bluetooth connection:** Switch ON or OFF to enable or disable the Bluetooth function.

**Device list:** Allows you to search for Bluetooth compatible devices within a 10m range.

**Discovery mode:** Enables or disable the visibility of the phone. When you set to Hide, other Bluetooth compatible devices will not be able to detect your phone when the Bluetooth feature is switched ON.

**Name:** The name of the phone when the Bluetooth device searches for your phone.

**Property:** Allows you to check your device address

## Managing Contacts-----7

### Creating contacts

There are several ways to create contacts, including the use of Dial-up pad, SMS, selecting Contacts and using Call Records.

You can add new contacts with additional personal information. Setting this up will allow you to call the person quickly or browse the information more efficiently. Contacts are saved in the phones memory or in the SIM card.

On the Main Menu select **Contacts**. The Contact List will display the name of the Contact. Select the contact and go to Options to open up their details where you can perform Call, Text and Edit functions.

### **Creating a New Contact**

1. In the Standby mode press the **Left Soft Key** to access the main menu.
2. Use the **Up/Down key** to select **Phone book > All Contacts > Add**
3. Edit the fields with the contact information.

**Name:** Input the name of the contact using the keypad.

**Number:** Input the contact number using the keypad.

4. Press the **Left Soft Key** to access the **Options** menu and select **Save** to confirm the details of the entry.

### **Searching for a Contact**

1. In Standby mode, press **Left Soft key** to access the main menu.
2. Use the **Phone book > All contacts** to scroll through the Contact list.
3. Press **Left Soft key** to view contact details.

### **Deleting a Contact**

1. In the Standby mode press the **Left Soft key** to access the main menu.
2. Use the **Up/Down key** to select the desired contact to delete.
3. Press the **Left Soft key** to access **Options** menu.
4. Select **Delete** and then **Yes** to confirm to remove the entry.

## **Using Bluetooth-----8**

Bluetooth is a short-range wireless communications technology that allows devices to exchange information over a distance of about 10 meters without requiring a physical connection. The Bluetooth device must be initially paired with your phone.

### **Turning ON Bluetooth and making your phone visible (discoverable)**

1. Go to the **Menu > Tools > Bluetooth:**  
Allows you to manage the connection and set up device names and enable the visibility of your phone for other Bluetooth devices. This will make your phone visible for 119 seconds to pair with another Bluetooth device.

### **Pairing with a Bluetooth device**

You can pair your phone with another Bluetooth device.

1. Make sure the phone is Bluetooth-enabled.
2. Go to the **Menu > Tools > Bluetooth > Device list**
3. Select **Search for new devices**, then your phone will start searching for Bluetooth devices within range.
4. Select the name of the device detected on your phone and when prompted, select **Pair** to complete the pairing process.

Note: To successfully pair 2 devices you must use the same Password.

### **Un-pairing a Bluetooth device**

You can disconnect a paired device with your phone.

In the Bluetooth devices section, choose the device name and unpair.



### **Sending and receiving files via Bluetooth.**

You can use Bluetooth to share Pictures, Videos or Music Files with your family and friends.

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or computer. The first time you transfer information between your phone and another device, you need to enter or confirm a security passcode. Once the device is paired with your phone you will not need to set up the pairing process again unless you delete the device from your phone.

## **Tools-----9**

Go to the **Menu > Tools** to access the submenu to display the list of tools options.

### **Camera**

Enables you to take pictures and change the camera and image settings, as well as the colours scheme. If you want to change from **Picture** to **Video** go to **Options** and change from one to another.

### **Recorder:**

The display shows the length of recording time and volume meter. You can change the audio quality (Low or High)

1. Press the middle button to start recording
  2. Press the right soft button to stop recording and the left button to pause/continue
- Enables you to Record Videos, change video quality and even to set the effect settings.

### **Calendar**

Use your phones Calendar to create and manage your events, meetings, and appointments. By default the calendar is viewed by month. You can set reminder and view the calendar by Day, Week, Month or Today.

1. In Standby mode press **Left Soft key** to access the main menu.
2. Use the **Up/Down key** to select **Tools > Calendar**
3. Press the **Left Soft key** to select **Options** to open the submenu.
4. Edit the following fields to change your settings:

**View:** View all the event reminders set on a date. Use the Left/Right key to move the dates sequentially.

**View All:** View all the Event reminders stored on the Calendar.

**Add Event:** Input the details and set different reminders for your events.

**Delete Event:** Delete an entry.

**Go to date:** Select a date to view the events set up.

**Go to Today:** Select to view events on the current day.

**Go to weekly view:** Select to view weekly events.

### **Alarm**

The alarm clock function can be configured to meet different alarm settings.

1. In Standby mode press **Left Soft key** to access the main menu.
2. Use **Up/Down key** to select **Tools > Alarm**.
3. Edit the following to set your alarms:

**Status:** Activates or deactivates your alarm setting.

**Time:** Adjust to set the time of the alarm.

**Repeat:** Select the alarm to repeat once or daily or selective days of the week to sound the alarm.

**Snooze:** Set how long the snooze key will pause between 1 to 10 min intervals.

**Alert Type:** Sets the alarm to ring only or vibrate only.

### World Clock

Allows you to set different world time zones and activate daylight saving time feature.

1. In Standby mode press **Left Soft key** to access the main menu.
2. Use **Up/Down key** to select **Tools > World Clock**.
3. Use the **Left/Right key** to scroll through the different time zones.

### Calculator

The calculator can be used to perform basic arithmetic calculations.

1. In Standby mode press the **Left Soft key** to access the main menu.
2. Use the **Up/Down key** to select **Tools > Calculator** to open the calculator interface.
3. Use the keypad to perform your calculations.

### Stopwatch

Use the **Up/Down** and **Left/Right keys** to activate or pause the 4 count down timers.

## File Manager-----10

This option allows you to manage your files.

- 1 . In Standby mode, press the Left Soft key to access the main menu.
- 2 . Use Up/Down key to select File Manager.
- 3 . Edit the following fields to manage the files:

**New Folder:** Creates a new folder.

**Rename:** Allows you to rename the file.

**Delete:** Delete the file.

**Sort By:** Allows you to sort the file according to Name, Type, Time and Size.

**Delete All Files:** Removes the files from selected location.

### Graphics

Enables you to see and manage all the pictures on your phone. It is possible to edit, rename, send, delete and check the picture information.

1. Press **Options** to display the list of submenu and edit the camera settings.
2. Edit the following fields to change your settings:

**Open:** Views all the Pictures and Multimedia file taken on the phone.

**Details:** View the image info.

**Send:** Allows you to send the image via Bluetooth or as a MMS message.

**Use As:** Allows you to set the picture as your Wallpaper or Screen Saver.

**Rename:** Allows you to rename the file name.

**Delete:** Delete the current image.

**Sort by:** Allows you to organise and sort the file by Name, Type, Time and Size.

**Delete:** Allows you to delete files.

### Music

You can listen to your playlist, add new music to it. Enables you to repeat the same music the number of times you want and to shuffle your music when you are listening to it.

### My Video

Enables you to see the Videos you have recorder with your phone's camera and other imported videos.

### Recordings

you can Playback the recording.

## Dm-----11

**CIDC** Initiated by the client device configuration request

**CIPRL** PRL update client-initiated requests

**CIFUMO** Client-initiated firmware (FUMO) upgrade request

Go to the **Menu** > **DM** > Update CIDC/Update CIPRL/Update CIFUMO

## WAP-----12

### WAP

1. In Standby mode press **Left Soft key** to access the main menu.
2. Use **Up/Down key** to **WAP** to access the submenu
3. Edit the following fields to modify your internet settings:

**Search**  
**View Page**  
**Bookmarks**  
**History**

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### FCC Notice

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of

the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orientate or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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## **Health and Safety**

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### **RF/SAR information**

Your mobile phone is a radio transmitter and receiver. When switching on, your phone sends out low-level radio-frequency (RF). Country governments all over the world adopt state security guidelines developed by independent scientific organisations such as ICNIRP and IEEE. These guidelines establish permitted levels of RF energy for the general population. The guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. SAR is the unit of measurement for absorbed radio quantity when using mobile devices. SAR tests are conducted using standard operating positions with the phone transmitting at its highest certified power level, however, the actual SAR level of the phone while operating can be well below the maximum value. In general, the closer you are to a base station, the lower the power output of the phone.

The SAR values may vary, depending on different models of phones. To ensure the safety and health of the users, the phone is designed and manufactured to meet the radio exposure guidelines.

The ICNIRP SAR limit for mobiles devices used by the general public is 2W/kg and highest SAR value for this device is tested for use at the ear is below the SAR limit recommended by ICNIRP.

The guidelines used a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2W/kg and the highest SAR value for this device when testing at the ear was 1.43g W/Kg\*

\*The test are carried out in accordance with IEC standard PTxxxxxxx.

### **Batteries**

Never use a charger or battery that is damaged in any way. Use the battery properly. Do not short-circuit the battery, which may damage the battery, cause heat or cause fire. Do not dispose of batteries in high temperature or in a fire as they may explode. Return the waste battery to the dealer or appointed recycle locations.

Do not dispose as household waste. battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out.

When the operation time is noticeably shorter than normal, it is time to replace the battery with a new one.

Use only original or approved chargers and batteries. Unplug the charger from the electrical plug and the device when not in use. Do not over charge as this will damage the battery and shorten its life. Leaving the battery in extreme hot or cold places will reduce the capacity of the battery. Li-ion batteries are particularly affected by temperatures below 0°centigrade.

### **Operating environment**

Remember to follow any special regulations in force in the area you are in, and always switch off your phone whenever it is forbidden to use it, or it may cause danger. When connecting the phone or any accessory to another device, read its User's Guide for detailed safety instructions. Do not connect incompatible products. It is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder) for your satisfactory operation of the equipment and for the safety of personnel. Do not expose the equipment to temperature below -10° or above 50° centigrade. Keep the phone in an appropriate holder while you are driving. Do not put it on a seat or places where it could fall when driving. To ensure safe driving and avoid accidents, do NOT use the phone when driving.

### **Medical devices**

Ensure that you switch OFF your phone in areas near electronic medical equipment that obviously require the phone to be switched OFF: (Such as heart pacemakers, hearing aids, etc.).

Most medical devices can shield the phone's RF signal, but some cannot. If you have any doubts, or need to find out more, please consult your doctor or medical device manufacturer.

### **Pacemakers**

Pacemaker manufacturers advise the distance between your phone and heart pacemaker should be 6 inches (15.3 cm) at least, otherwise the phone could interfere with the pacemaker.

People fitted with a pacemaker should note the following:

- Always keep a distance (at least 6 inches) between the phone and the pacemaker, when the phone is switched ON.
- Do not carry the phone in a breast pocket
- \* Listen to the phone using the ear which is farther from the pacemaker.

Caution:

Please switch OFF your phone if you feel there is interference, and consult the doctor as soon as you can.

### **Hearing aids**

Mobile phones may cause some interference with some hearing aids. If so, please consult your hearing aid manufacturer

Other safety information

- If you do not use your phone for extended periods, please switch it OFF and remove the battery to save energy.
- Do not have the volume excessively loud while using the phone, as this could impair your hearing.
- Repairs should only be undertaken by an approved agent.
- Avoid using phone cases that have magnetic closures: These can affect the performance and life of the phone and its components.
- If you or your family have a medical record of dizziness or epilepsy, please consult your doctor first, if you want to play phone games or use the torch.

### **Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications like medical emergencies. To make or receive calls, the phone must be switched ON and in a service area with adequate signal strength. To make an emergency call, enter the local emergency number in standby mode and touch to call.

### **Care and maintenance**

- Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will allow you to enjoy this product for many years.
- Keep your phone away from small children and pets. They may accidentally damage the phone or choke on small parts.
- Keep the phone dry and avoid liquids that corrode the phone.
- Do not use the phone with a wet hand, which may cause an electric shock.
- Do not store the phone in hot areas, which can shorten the life of electronic devices, damage batteries, or melt accessories.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not expose your phone to hot sunlight which may cause it to over-heat.
- Do not place your phone near inflammable liquids, gas or explosive substances.
- Do not drop or knock the phone. Rough handling can break internal circuit boards.
- When cleaning the phone, use a damp or anti-static cloth. Do not use a dry or static cloth. Do not use chemicals such as cleaning solvents to clean the surface. Switch OFF the phone first before cleaning.
- Do not paint the phone. Paint can prevent proper operation.
- If your phone has a torch, do not use it too close to the eyes. This may cause damage to eyes.
- If the phone or battery gets wet and the label on the phone is damaged, phone repairs are no longer guaranteed by the manufacturer's warranty, even if the warranty for your phone has not expired.

### **Declaration of conformity**

Hereby, we declare under our sole responsibility that this product and in combination with the accessories are in compliance with the appropriate standards 3GPP TS 51.010-1, EN 301908-1/-2, EN 301511, EN 300328, EN 301489-1/-7/-17/-24, EN 60950-1, EN 50360, EN 50361, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive 99/5/EC with requirements covering EMC directive 04/108/EC, and Low Voltage directive 06/95/EC.